

**P. PORTO**

ISCAP





**Thank You**

Allianz 

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& Marketing Professor



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SYMINGTON  
*Family Estates*

P. PORTO

SURREAL.



WHAT DID YOU  
DO TODAY WHEN  
YOU WAKE UP?



# GLOBAL DIGITAL SNAPSHOT

A SNAPSHOT OF THE WORLD'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION



7.615

BILLION

URBANISATION:

55%

INTERNET USERS



4.087

BILLION

PENETRATION:

54%

ACTIVE SOCIAL MEDIA  
USERS



3.297

BILLION

PENETRATION:

43%

UNIQUE MOBILE USERS



5.061

BILLION

PENETRATION:

66%

ACTIVE MOBILE SOCIAL  
USERS



3.087

BILLION

PENETRATION:

41%

# PORTUGAL

THE ESSENTIAL HEADLINE DATA YOU NEED TO UNDERSTAND MOBILE, INTERNET, AND SOCIAL MEDIA USE

TOTAL  
POPULATION



10.27  
MILLION

URBANISATION:

66%

MOBILE  
SUBSCRIPTIONS



15.76  
MILLION

vs. POPULATION:

153%

INTERNET  
USERS



8.02  
MILLION

PENETRATION:

78%

ACTIVE SOCIAL  
MEDIA USERS



6.70  
MILLION

PENETRATION:

65%

MOBILE SOCIAL  
MEDIA USERS



6.00  
MILLION

PENETRATION:

58%



we  
are  
social



we  
are  
social

**SOURCES:** POPULATION: UNITED NATIONS; U.S. CENSUS BUREAU. MOBILE: GSMA INTELLIGENCE. INTERNET: INTERNETWORLDSTATS; ITU; WORLD BANK; CIA WORLD FACTBOOK; EUROSTAT; LOCAL GOVERNMENT BODIES AND REGULATORY AUTHORITIES; MIDEASTMEDIA.ORG; REPORTS IN REPUTABLE MEDIA. SOCIAL MEDIA: PLATFORMS' SELF-SERVE ADVERTISING TOOLS; PRESS RELEASES AND INVESTOR EARNINGS ANNOUNCEMENTS; ARAB SOCIAL MEDIA REPORT; TECHRASA; NIKI AGHAEI; ROSE.RU. (ALL LATEST AVAILABLE DATA IN JANUARY 2019).



Hootsuite™

we  
are  
social



# DEVICE USAGE

PERCENTAGE OF THE ADULT POPULATION\* THAT USES EACH KIND OF DEVICE [SURVEY-BASED]

MOBILE PHONE  
(ANY TYPE)



94%

we  
are  
social

SMART  
PHONE



67%



LAPTOP OR DESKTOP  
COMPUTER



63%

we  
are  
social

TABLET  
DEVICE



32%

TELEVISION  
(ANY KIND)



96%



DEVICE FOR STREAMING  
INTERNET CONTENT TO TV



7%

we  
are  
social

E-READER  
DEVICE



1%



WEARABLE  
TECH DEVICE



4%

**SOURCE:** GOOGLE CONSUMER BAROMETER (COLLECTED JANUARY 2018). **\*NOTE:** PLEASE SEE THE NOTES AT THE END OF THIS REPORT FOR MORE DETAILS OF HOW GOOGLE DEFINES 'ADULT POPULATION'. **ADVISORY:** GOOGLE HAS NOT UPDATED ITS CONSUMER BAROMETER DATA SINCE OUR 2018 REPORTS, BUT WE BELIEVE THAT THE DATASET STILL OFFERS REPRESENTATIVE INSIGHTS INTO DIGITAL BEHAVIOURS IN THE FEATURED MARKETS.



Hootsuite™

we  
are  
social

# TIME SPENT WITH MEDIA

SURVEY-BASED DATA: FIGURES REPRESENT RESPONDENTS' SELF-REPORTED ACTIVITY

AVERAGE DAILY TIME SPENT USING  
THE INTERNET VIA ANY DEVICE



6H 31M

AVERAGE DAILY TIME SPENT  
USING SOCIAL MEDIA VIA ANY  
DEVICE



2H 10M

AVERAGE DAILY TV VIEWING TIME  
(BROADCAST, STREAMING AND  
VIDEO ON DEMAND)



2H 34M

AVERAGE DAILY TIME SPENT  
LISTENING TO STREAMING  
MUSIC



0H 41M



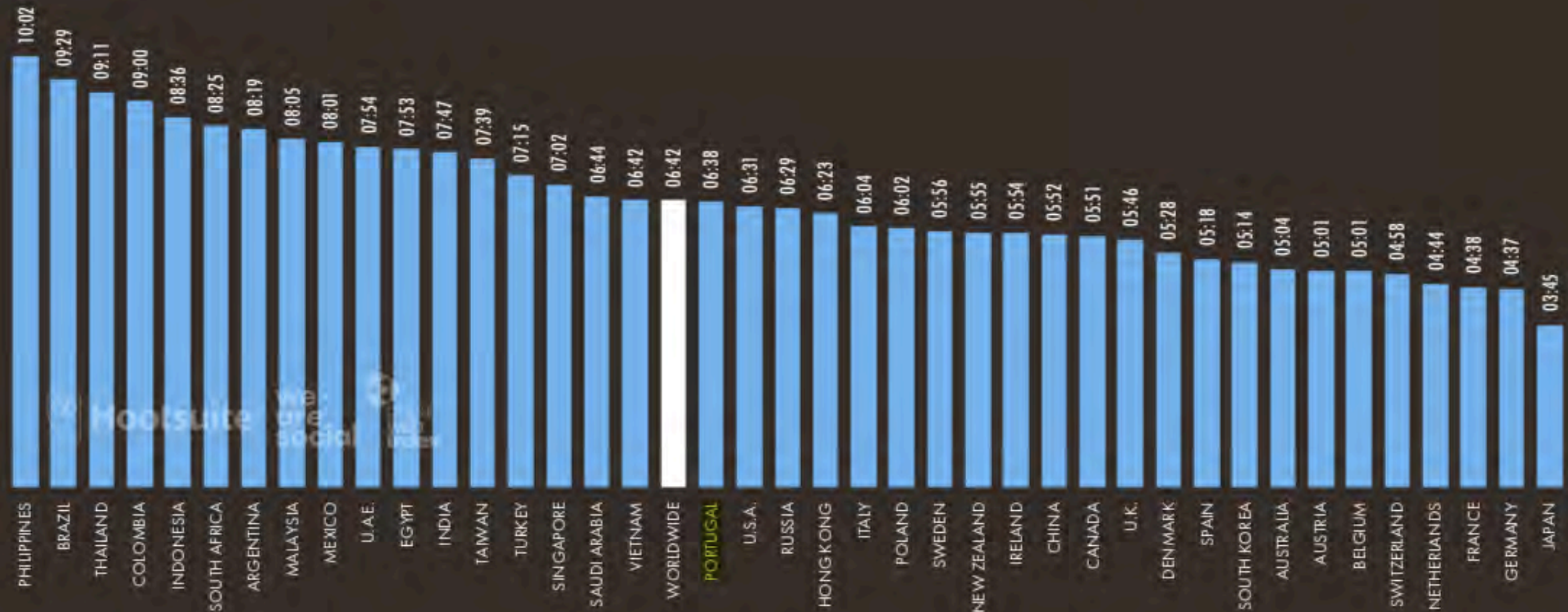
we  
are  
social



we  
are  
social

# TIME PER DAY SPENT USING THE INTERNET

AVERAGE AMOUNT OF TIME PER DAY SPENT USING THE INTERNET VIA ANY DEVICE, IN HOURS AND MINUTES [SURVEY BASED]



SOURCE: DIGITALWEBINDEX (Q2 & Q3 2011) FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16-34



# INTERNET USE



# INTERNET USE: DEVICE PERSPECTIVE

BASED ON ACTIVE INTERNET USER DATA, AND ACTIVE USE OF INTERNET-POWERED MOBILE SERVICES

TOTAL NUMBER  
OF ACTIVE  
INTERNET USERS



we  
are  
social

8.02  
MILLION

INTERNET USERS AS  
A PERCENTAGE OF  
TOTAL POPULATION



global  
web  
index

78%

TOTAL NUMBER OF  
ACTIVE MOBILE  
INTERNET USERS



7.13  
MILLION

MOBILE INTERNET USERS  
AS A PERCENTAGE  
OF TOTAL POPULATION



69%

# FREQUENCY OF INTERNET USE

HOW OFTEN INTERNET USERS ACCESS THE INTERNET FOR PERSONAL REASONS (ANY DEVICE)

EVERY  
DAY



85%

we  
are  
social

AT LEAST ONCE  
PER WEEK



10%



AT LEAST ONCE  
PER MONTH



4%



LESS THAN ONCE  
PER MONTH



1%

**SOURCE:** GOOGLE CONSUMER BAROMETER (COLLECTED JANUARY 2018). **ADVISORY:** GOOGLE HAS NOT UPDATED ITS CONSUMER BAROMETER DATA SINCE OUR 2018 REPORTS, BUT WE BELIEVE THAT THE DATASET STILL OFFERS REPRESENTATIVE INSIGHTS INTO DIGITAL BEHAVIOURS IN THE FEATURED MARKETS.

# ALEXA'S TOP WEBSITES

RANKING OF WEBSITES BY THE NUMBER OF VISITORS AND TOTAL PAGE VIEWS

#	WEBSITE	TIME / DAY	PAGES/ VISIT	#	WEBSITE	TIME / DAY	PAGES/ VISIT
01	GOOGLE.COM	07M 42S	9.54	1	ABOLAPT	12M 02S	4.78
02	YOUTUBE.COM	08M 47S	5.02	12	TWITTER.COM	06M 23S	321
03	FACEBOOK.COM	09M 43S	4.03	13	RECORDPT	10M 30S	3.26
04	GOOGLEPT	05M 17S	7.12	14	BLOGSPOT.COM	03M 07S	2.43
05	SAPOPT	06M 28S	3.15	15	ALEXPRESS.COM	12M 55S	10.48
06	WIKIPEDIA.ORG	04M 15S	3.15	16	TWITCH.TV	05M 36S	2.78
07	LIVE.COM	03M 53S	3.76	17	IMDB.COM	03M 30S	3.97
08	CLXPT	08M 27S	7.48	18	CGDPT	06M 30S	6.22
09	REDDIT.COM	11M 40S	7.54	19	PORTALDASFINANCAS.GOV.PT	08M 05S	7.71
10	INSTAGRAM.COM	05M 47S	3.86	20	PORNHUB.COM	08M 43S	3.35



**E-COMMERCE USE**



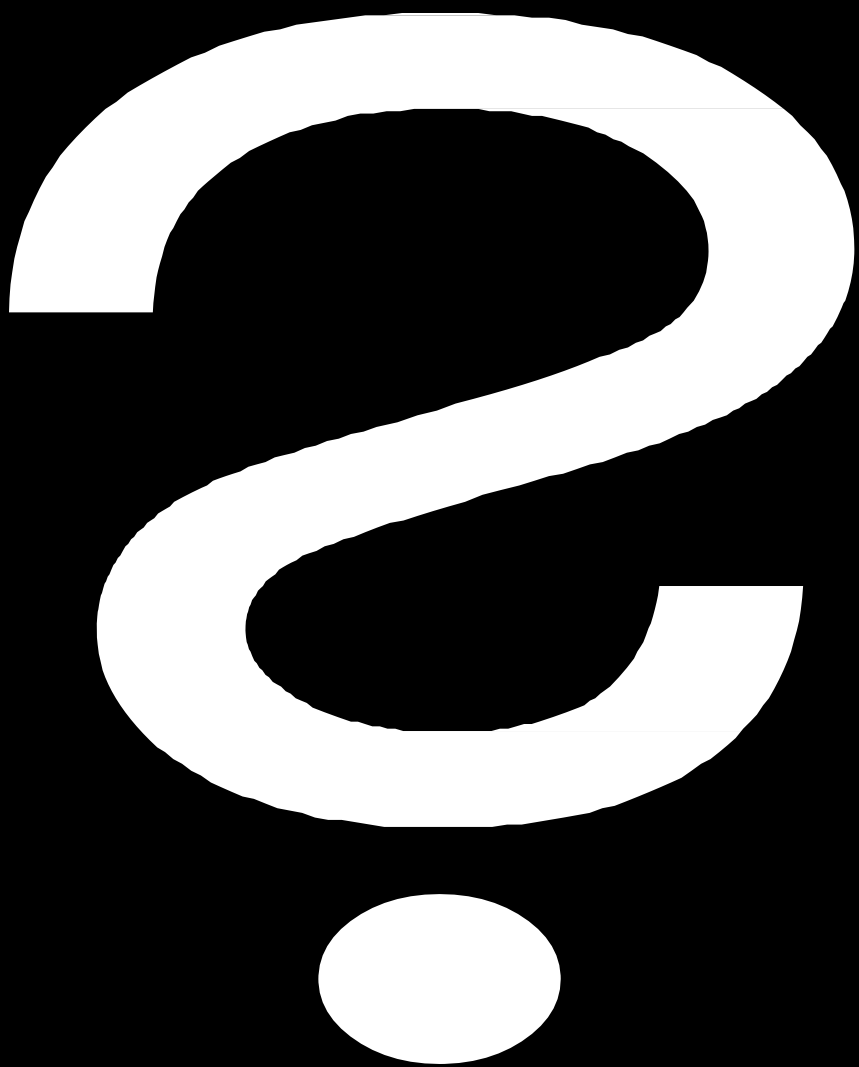


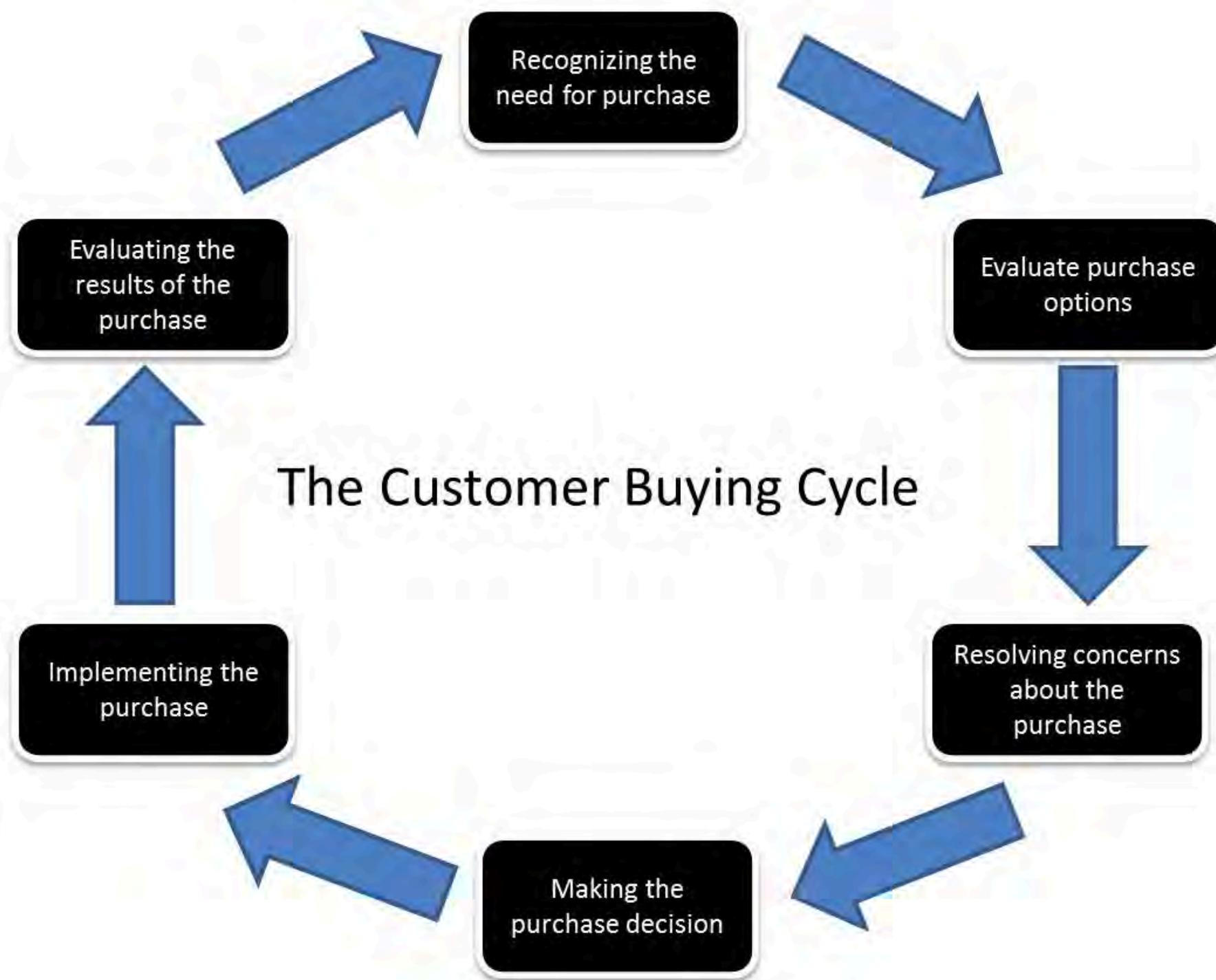
# E-COMMERCE SPEND BY CATEGORY

THE TOTAL ANNUAL AMOUNT SPENT ON CONSUMER E-COMMERCE CATEGORIES, IN U.S. DOLLARS



**SOURCE:** STATISTADIGITAL MARKET OUTLOOK FOR E-COMMERCE, E-TRAVEL, AND DIGITAL MEDIA INDUSTRIES (ACCESSED JANUARY 2019). **NOTES:** FIGURES ARE BASED ON ESTIMATES OF FULL-YEAR CONSUMER SPEND FOR 2018, EXCLUDING B2B SPEND. FIGURES FOR DIGITAL MUSIC AND VIDEO GAMES INCLUDE STREAMING. **ADVISORY:** STATISTA HAVE REVISED THEIR FIGURES FOR 2017 SPEND SINCE LAST YEAR, SO THESE FIGURES WILL NOT BE COMPARABLE TO DATA WE REPORTED IN OUR DIGITAL 2018 REPORTS.





# THE "CLASSIC" RULES OF MARKETING

Marketing = advertising or sales

Advertising had to appeal to the masses

Advertising had to "interrupt" people to get attention and deliver the message

One way: company → consumer

Advertising = sell products / services

**Make People Want Things**



So  
cial

Lo  
cal

Mo  
bile

---





**IT CHANGED  
FROM A  
MONOLOGUE**










**TO A  
DIALOGUE**

A black and white photograph of a man with dark hair, wearing a dark shirt, looking slightly to his right. He is holding a large white sign in front of his chest. The sign has handwritten text in a cursive font. The background is dark with a grid of small, glowing lights, possibly from a window or a decorative wall. To the left, a blurry figure of a woman is visible. To the right, another sign is partially visible, showing the words 'AND AN'.

TO ME, YOU ARE

PERFEC

AND AN

# The New Rules of Marketing



Marketing is +++ more than  
Advertising & Sales.

People want to participate.

Two ways:  
Company    Consumer.

Published content dictates  
your image.

People want authenticity (not  
spin).

**Make Things People Want**



THE  
**LEVI'S**<sup>®</sup>  
TAILOR SHOP

300



THE  
LEVI'S<sup>®</sup>  
TAILOR SHOP

300









**2x**



# ACCOR HOTELS

Feel Welcome



Raffles | Art Series | Grand Mercure | Sofitel Legend | SO | Sotel | Oceana | Xos | Pullman | Swissotel | Angsana | MGallery | Novotel | Mercure | Adagio | Hama | Breakfree | ibis | ibis Styles | ibis Budget | ibis Select | ibis Select Styles | hotelF1



**3X**



**TOTAL**





Google



**\$560B**

Uber

**\$62B**





**RENAULT**



**Microsoft**



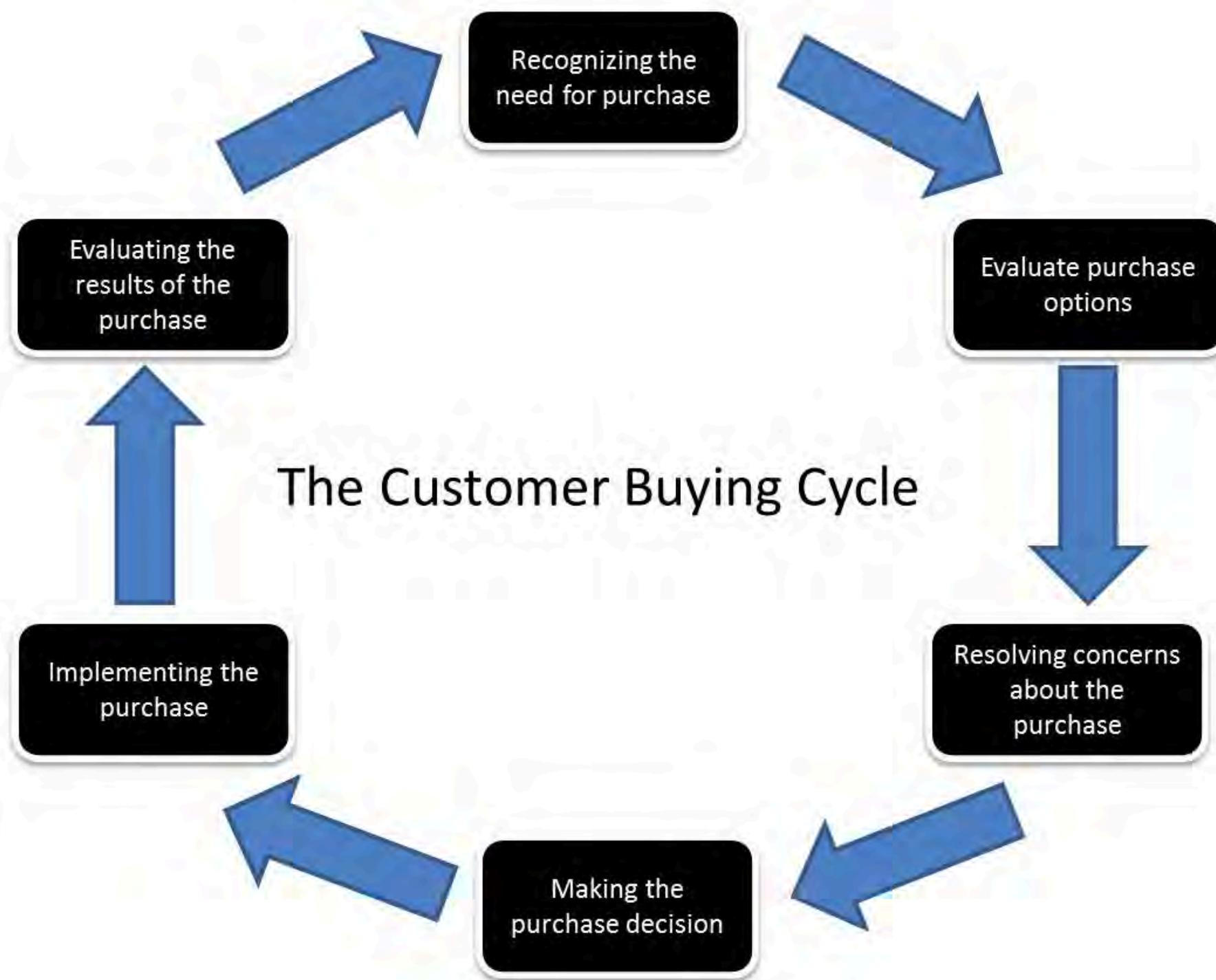
**\$26B**





# MARKET (ING)







© Brian Solis of Altimeter  
 Illustrated by PROSAR Inbound Inc.

# Maslow's Hierarchy of Needs



Self-actualization



Esteem



Love/Belonging



Safety



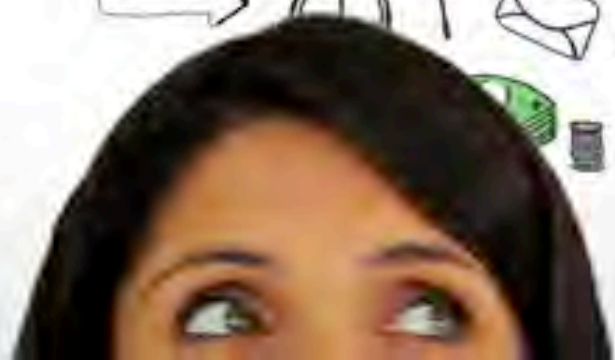
Physiological



# MASLOW 2019



















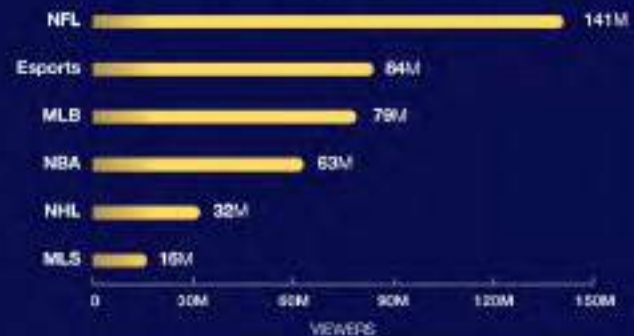
**NETFLIX**





## ESPORTS VIEWERS IN THE UNITED STATES

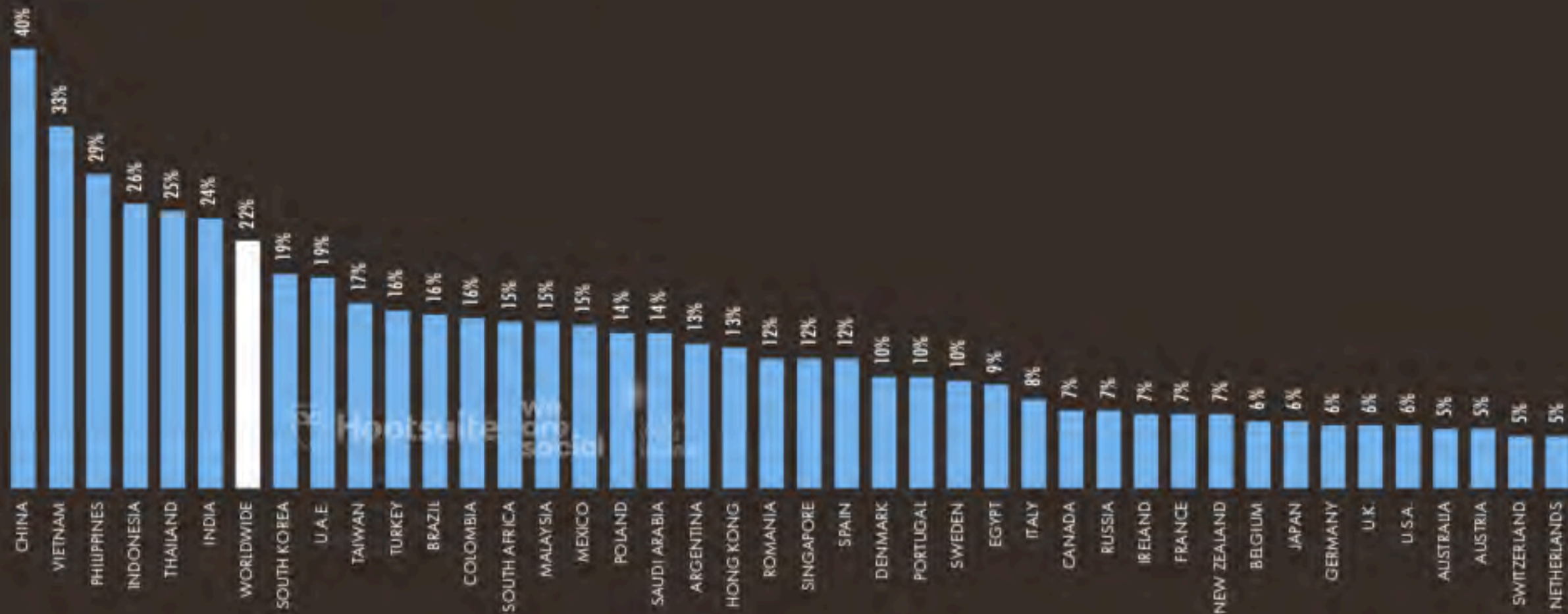
In the U.S., esports will have more viewers than every professional sports league but the NFL by 2021.



Source: <https://www.slideshare.net/Activision/scholarship-tech-media-sports-2018>  
Created by MBA@Syracuse, Syracuse University's online MBA program

# WATCHING ESPORTS TOURNAMENTS

PERCENTAGE OF INTERNET USERS WHO SAY THEY'VE RECENTLY WATCHED AN ESPORTS TOURNAMENT









PRODUCER

+

CONSUMER



PROSUMER





**What can I help you with?**



# START

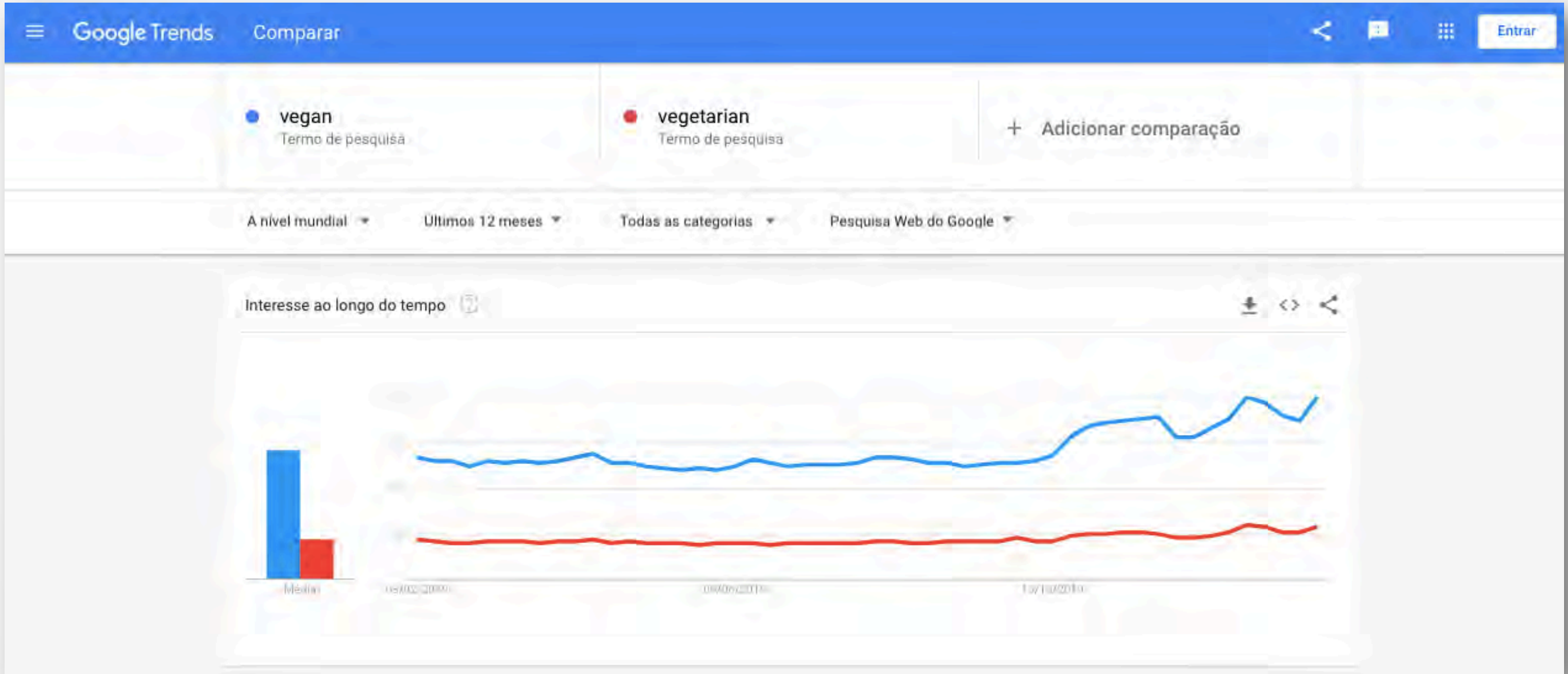


# CONTENT

**CONTENT  
IS KING**







<https://trends.google.pt/trends/explore?q=vegan,vegetarian>

### Análise detalhada comparada por região

Região ▾ ⬇ ⏪ ⏩ ⚡

● vegan ● vegetarian



A intensidade da cor representa a percentagem das pesquisas. [SAIBA MAIS](#)

Ordenar Interesse em vegan ▾

1	Alemanha	
2	Áustria	
3	França	
4	Turquia	
5	Suíça	

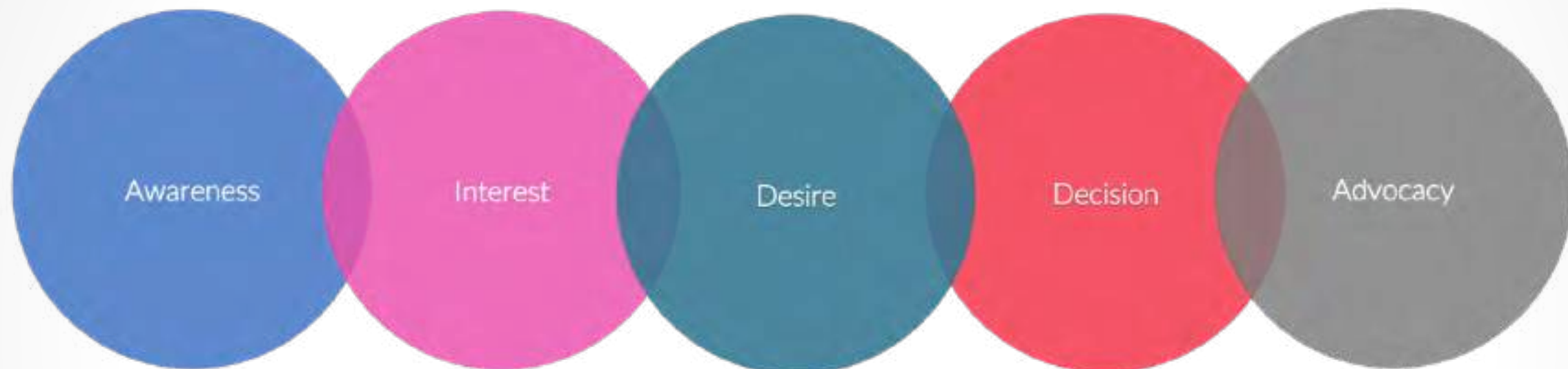
Incluir regiões com baixo volume de pesquisa

A mostrar 1 – 5 de 41 regiões >





# Type of Content Mapped to Customer Journey



Awareness

Interest

Desire

Decision

Advocacy

## Inspirational Content:

Tell a great story that instantly elevates brand image and fosters strong brand affinity among their fans.

*Examples: Case studies, brand videos, testimonials, company stories*

## Educational Content:

Answer the most commonly asked questions, or features of the product that are unique.

*Examples: Whitepapers, Product use cases, ebooks, Explainer videos, Community forums*

## Testimonial Content:

Generate and publish reviews and testimonials.

## Promotional Content:

Weave announcement about news, events, product launches into nicely packaged posts that entice fans to take actions.

*Examples: Company and product news, events*

## Delightful Content:

Turning the customer into advocate. When customers engage actively and spread the word they become great ambassadors.

*Examples: Leverage surveys to improve your content and engage your advocates.*

syb

media relations  
blogger relations  
Influencer relations



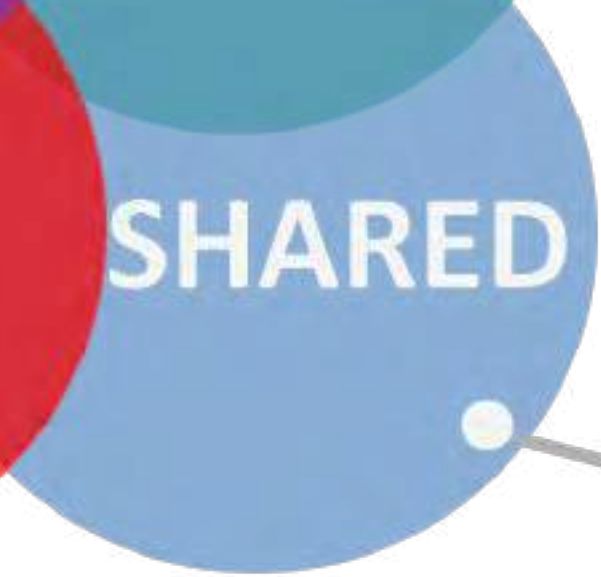
**EARNED**



**PAID**



**OWNED**



**SHARED**

advertising  
banner ads  
Google AdWords

website  
blog  
content

social media  
word of mouth  
referrals

SUNDAE  
**BLOODY**  
SUNDAE

**1=2**

Na compra de 1 Sundae  
oferta de outro

The poster is divided into three vertical sections. The left section shows a reflection of the 'BLOODY SUNDAE' text and images of sundaes in a window. The middle section has a red background with two sundaes and the '1=2' offer. The right section shows a person on stairs with a yellow and red box, set against a brick wall background.



**MyLimes Na gCopaleen**

@bigmonsterlove



Portugal is cancelled.



4.881 17:15 - 30 de out de 2019



998 pessoas estão falando sobre isso



mcdonald's pede desculpa



Dificuldade da palavra-chave: 62,42% (para google.com/branco de dados) — Exibir [relatório completo](#) para esta palavra-chave

[Tudo](#) [Imagens](#) [Notícias](#) [Vídeos](#) [Mapas](#) [Mais](#) [Definições](#) [Ferramentas](#)

Cerca de 481 000 resultados (0,38 segundos)

### Notícias principais



**Halloween. McDonald's Portugal pede desculpa por cartaz sobre massacre do Doming...**

Observador

há 2 dias



**McDonald's pede desculpas por promoção 'Sundae Sangrento'**

BBC

há 2 dias



**McDonald's Portugal pede desculpa por campanha polémica de Halloween**

Zap - aeiou

há 2 dias

[→ Mais sobre mcdonald's pede desculpa](#)

### 1. McDonald's Portugal pede desculpa por ... - Expresso

<https://expresso.pt> > economia > 2019-10-31-McDonalds-Portugal-pede-de... ▾

há 3 dias - O slogan "Sundae Bloody Sundae" motivou um pedido de desculpas da cadeia de fast-food por remeter para a canção "Sunday Bloody ...

DS: 0 TS: 0 Visits: 0 Pages/Vis: 0 Avg. Visit: 0 Bounce rate: 0

Get domain authority, visits and engagement data with a free SEMrush account - [Connect](#)

[G](#) 389K [V](#) 746K [I](#) 309K [R](#) Rank: n/a [A](#) Age: 1998|01|10 [F](#) 181 [S](#) / / / source [R](#) Rank: 380K

### 2. McDonald's pede desculpas por promoção 'Bloody Sundae ...

<https://www.bbc.com> > português > internacional-50243190 ▾

há 3 dias - A rede de lanchonetes McDonald's pediu desculpas por uma campanha de marketing de Halloween realizada em Portugal que promovia uma ...

[G](#) 5,22M [V](#) 50,8M [I](#) 24,4M [R](#) Rank: n/a [A](#) Age: 1996|12|02 [F](#) 1,2 mil [S](#) / / / source

[R](#) Rank: 119

### 3. McDonald's pede desculpa e suspende campanha polémica ...

<https://marketeer.sapo.pt> > Revista > Notícias ▾

McDonald's pede desculpa e suspende campanha polémica. em 15:10, 31 Out, 2019. "Sundae Bloody Sundae" é o mote da campanha que está a dar que falar ...

[G](#) 18,8K [V](#) 76,8K [I](#) 36,3K [R](#) Rank: n/a [A](#) Age: 2019|09|27 [F](#) 52 [S](#) / / / source

[R](#) Rank: 30,1K



# WEBSITE



Aveiro cidade da água "Veneza portuguesa"

[HOTEL](#)

[QUARTOS](#)

[SERVIÇOS](#)

[PROMOÇÕES](#)

[NOTÍCIAS](#)

[CONTACTOS](#)

[RESERVAS](#)

[AVEIRO](#)



Nós utilizamos cookies neste site para melhor a sua experiência

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[Não, dê-me mais informações](#)



PORTO  
TOREL  
AVANTGARDE\*  
EXCEPTIONAL





## Social



## Outgoing Traffic



**EMAIL  
MARKETING**



**& SEM**



LIFE



A black background filled with numerous small, bright white and blue stars, creating a starry night sky effect. The word "LIFE" is centered in a bold, white, sans-serif font.

**LIFE**



**SEO**

**Search Engine Optimization**

## On-The-Page Factors

These elements are in the direct control of the publisher

### Content

Cq	QUALITY	Are pages well written & have substantial quality content?
Cr	RESEARCH	Have you researched the keywords people may use to find your content?
Cw	WORDS	Do pages use words & phrases you hope they'll be found for?
Cf	FRESH	Are pages fresh & about "hot" topics?
Cv	VERTICAL	Do you have image, local, news, video or other vertical content?
Ca	ANSWERS	Is your content turned into direct answers within search results?
Vt	THIN	Is content "thin" or "shallow" & lacking substance?

### Architecture

Ac	CRRAWL	Can search engines easily "crawl" pages on site?
Am	MOBILE	Does your site work well for mobile devices?
Ad	DUPLICATE	Does site manage duplicate content issues well?
As	SPEED	Does site load quickly?
Au	URLS	Do URLs contain meaningful keywords to page topics?
Ah	HTTPS	Does site use HTTPS to provide secure connection for visitors?
Vc	CLOCKING	Do you show search engines different pages than humans?

### HTML

Ht	TITLES	Do HTML title tags contain keywords relevant to page topics?
Hd	DESCRIPTION	Do meta description tags describe what pages are about?
Hs	STRUCTURE	Do pages use structured data to enhance listings?
Hh	HEADERS	Do headlines & subheads use header tags with relevant keywords?
Vs	STUFFING	Do you excessively use words you want pages to be found for?
Vh	HIDDEN	Do colors or design "hide" words you want pages to be found for?

# The Periodic Table of SEO Success Factors

Search engine optimization (SEO) seems like alchemy to the uninitiated. But there's a science to it. Below are some important "ranking factors" and best practices that can lead to success with both search engines and searchers.

## On-The-Page SEO

Content	Architecture	HTML
<b>Cq</b> <sup>+3</sup> Quality	<b>Ac</b> <sup>+3</sup> Crawl	<b>Ht</b> <sup>+3</sup> Titles
<b>Cr</b> <sup>+3</sup> Research	<b>Am</b> <sup>+3</sup> Mobile	<b>Hd</b> <sup>+2</sup> Description
<b>Cw</b> <sup>+2</sup> Words	<b>Ad</b> <sup>+2</sup> Duplicate	<b>Hs</b> <sup>+2</sup> Structure
<b>Cf</b> <sup>+2</sup> Fresh	<b>As</b> <sup>+2</sup> Speed	<b>Hh</b> <sup>+1</sup> Headers
<b>Cv</b> <sup>+2</sup> Vertical	<b>Au</b> <sup>+1</sup> URLs	<b>Vs</b> <sup>-2</sup> Stuffing
<b>Ca</b> <sup>+2</sup> Answers	<b>Ah</b> <sup>+1</sup> HTTPS	<b>Vh</b> <sup>-1</sup> Hidden
<b>Vt</b> <sup>-2</sup> Thin	<b>Vc</b> <sup>-3</sup> Cloaking	

## Off-The-Page SEO

Trust	Links	Personal	Social
<b>Ta</b> <sup>+3</sup> Authority	<b>Lq</b> <sup>+3</sup> Quality	<b>Pc</b> <sup>+3</sup> Country	<b>Sr</b> <sup>+2</sup> Reputation
<b>Te</b> <sup>+2</sup> Engage	<b>Lt</b> <sup>+2</sup> Text	<b>Pl</b> <sup>+3</sup> Locality	<b>Ss</b> <sup>+1</sup> Share
<b>Th</b> <sup>+1</sup> History	<b>Ln</b> <sup>+1</sup> Numbers	<b>Ph</b> <sup>+2</sup> History	
<b>Vd</b> <sup>-1</sup> Poison	<b>Vp</b> <sup>-3</sup> Paid		
<b>Va</b> <sup>-1</sup> Ads	<b>VI</b> <sup>-3</sup> Spam		

## Factors Work Together

All factors on the table are important, but those marked 3 carry more weight than 1 or 2. No single factor guarantees top rankings or success, but having several favorable ones increases the odds. Negative "violation" factors shown in red harm your chances.



## Off-The-Page Factors

Elements influenced by readers, visitors & other publishers

### Trust

Ta	AUTHORITY	Do links, shares & other factors make pages trusted authorities?
Te	ENGAGE	Do visitors spend time reading or "bounce" away quickly?
Th	HISTORY	Has site or its domain been around a long time, operating in same way?
Vd	POISON	Has site been flagged for hosting pirated content?
Va	ADS	Is content ad-heavy? Do you make use of intrusive interstitials?

### Links

Lq	QUALITY	Are links from trusted, quality or respected web sites?
Lt	TEXT	Do links pointing at pages use words you hope they'll be found for?
Ln	NUMBERS	Do many links point at your web pages?
Vp	PAID	Have you purchased links in hopes of better rankings?
VI	SPAM	Have you created links by spamming blogs, forums or other places?

### Personal

Pc	COUNTRY	What country is someone located in?
Pl	LOCALITY	What city or local area is someone located in?
Ph	HISTORY	Has someone regularly visited your site?

### Social

Sr	REPUTATION	Do those respected on social networks share your content?
Ss	SHARES	Do many share your content on social networks?

WRITTEN BY [Search Engine Land](#)

CREATED BY [COLLEEN FIVE](#)

LEARN MORE: <http://seojournal.com/seotable>

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[HOTEL OVERVIEW](#)

[ACCOMMODATIONS](#)

[PHOTOS & VIDEOS](#)

[DINING](#)

[OFFERS](#)

[LOCATION](#)

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*Four Seasons Hotel Gresham Palace*

# BUDAPEST

AN ART NOUVEAU MASTERPIECE ON THE DANUBE

<https://www.fourseasons.com/budapest/>



## AUDITORIA DE SEO DA PÁGINA

✓ Aprovados: 13    ⚠ Erros: 2    📢 Advertências: 7

Análise da página

Obtenha auditoria de 100 páginas GRÁTIS em 5 minutos

(fornecido por: [semdr.com](http://semdr.com))

URL	✓	29 caracteres – ideal. www.fourseasons.com/budapest/	Dicas
Canonical	✓	A canonical tag is set for this page and the link is working fine. https://www.fourseasons.com/budapest/	Dicas
Título	✓	66 caracteres – ideal. Budapest Luxury Hotel   5-Star   Four Seasons Hotel Gresham Palace	Dicas
Descrição meta	📢	149 caracteres – razoável. O ideal é de 160 a 300 caracteres. Four Seasons Hotel Gresham Palace Budapest offers luxury accommodations, fine dining, amenities and more in a lovingly restored palace on the Danube.	Dicas
Palavras-chave meta	📄	133 caracteres, 1 palavras. budapest luxury hotel   5 star   four seasons hotel gresham palace Budapest Luxury Hotel   5 Star   Four Seasons Hotel Gresham Palace	Dicas
Cabeçalhos	📢	Vemos que sua página implementa cabeçalhos em HTML, mas não aparecem cabeçalhos de <H1> a <H3>. Isso deve ser corrigido. H1 (1), H2 (4), H3 (0), H4 (6), H5 (0), H6 (0) <H1> Budapest Ver detalhes	Dicas
Imagens	⚠	26 imagens sem ALT.	Dicas
Proporção texto/HTML	⚠	9.22% – Ai! A proporção entre texto e HTML em seu site está abaixo de 15%. Sugerimos que acrescente muito mais texto ao seu site.	Dicas

- Groups
- Weddings/Events
- Event Planners
- Request For Proposal

*wish you were here.*

**Dream.  
Plan. Go.**



**Lights, Camera, Flavor Hollywood**

HOLLYWOOD



**Nashville's Top 10 Instagrammable Spots**

NASHVILLE



**Best Montreal Spots for Beer Lovers**

MONTREAL



**A Night at Universal CityWalk Hollywood**

HOLLYWOOD



**Try the Locals Only Cocktail in Santa Monica**

SANTA MONICA



**Art Installations Not To Be Missed In Rosemont**

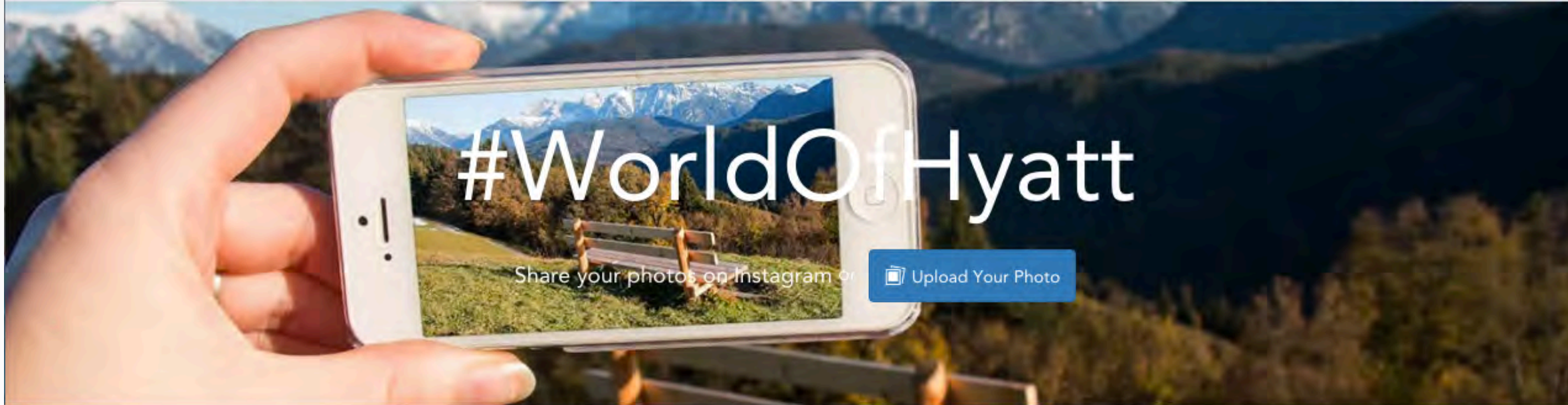
CHICAGO O'HARE



**Exploring Minneapolis by Bike**

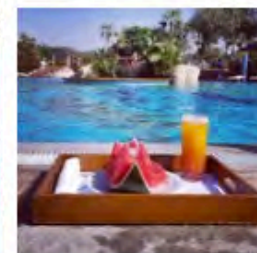
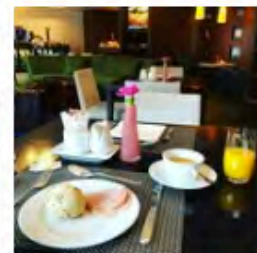
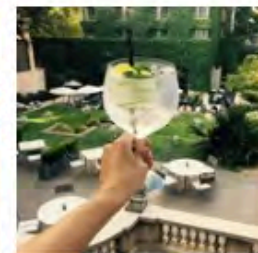
MINNEAPOLIS





### DESTINATION INSPIRATION

- [Beaches](#)
- [Meetings](#)
- [Hotel Pictures](#)
- [Family Friendly](#)
- [Golf](#)
- [Food & Drinks](#)
- [Pool](#)
- [Spa](#)
- [Weddings](#)
- [Pets](#)



### OUR LOCATIONS



## FEATURED DESTINATIONS

Hyatt has hotels and resorts in the world's most sought-after destinations, from the dazzling modern skyscrapers of Dubai to the historic haunts of the French Quarter in New Orleans. Explore a new favorite city or visit an old friend. Whether you're traveling for business or pleasure, you'll find a Hyatt to welcome you in these top travel destinations.



### Atlanta

Get your fill of Southern comfort at Atlanta's BBQ spots, open-air markets, and sprawling parks. Hyatt's hotels are conveniently located Atlanta's top neighborhoods, including Midtown and Buckhead.



### Chicago

Experience the Windy City's cultural landmarks and culinary adventures from Hyatt's hotels in prime Chicago locations, including The Loop, the Gold Coast, the Magnificent Mile, and more.





You are 3 steps away from growing your SEO traffic.

1 SIGN UP

2 CREATE A PROJECT

3 ADD KEYWORDS

Menu

Dashboard

UBERSUGGEST

Overview

Keyword Ideas

Content Ideas

TRAFFIC ANALYZER

Overview

Top Pages

Keywords

SEO ANALYZER

Site Audit

Backlinks

## Keyword Overview: vegan

SEARCH VOLUME

**368,000** HIGH

SEO DIFFICULTY

**61**

PAID DIFFICULTY

**3** EASY

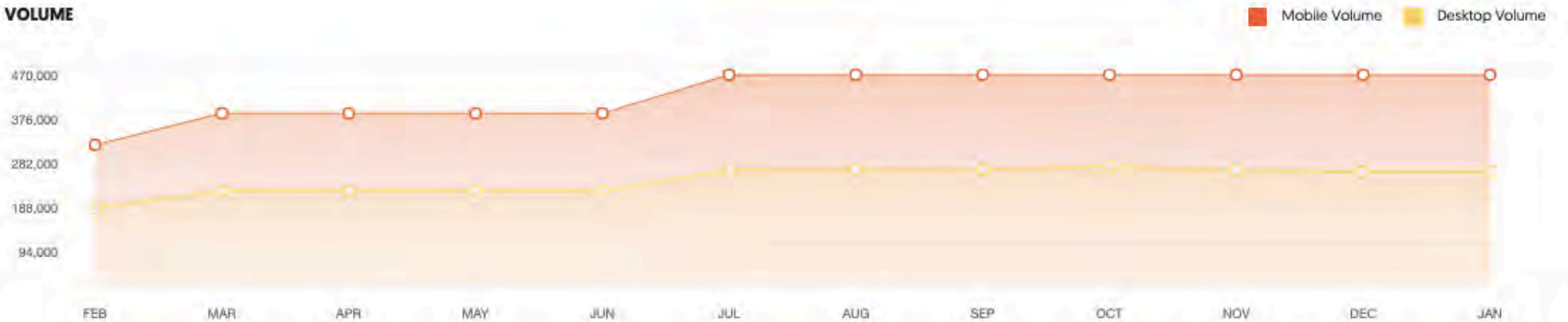
COST PER CLICK (CPC)

**\$2.42**



The average web page that ranks in the top 10 has **449 backlinks** and a **domain score of 84**.

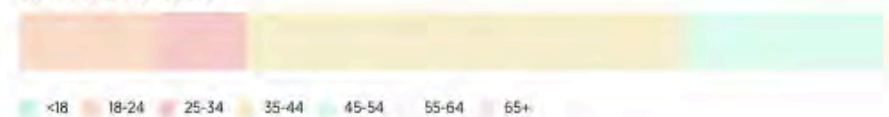
### VOLUME



### 125,688 PEOPLE CLICK ON SEO RESULTS



### SEARCHERS' AGE RANGE



Menu



You are 3 steps away from growing your SEO traffic.

1 SIGN UP

2 CREATE A PROJECT

3 ADD KEYWORDS



Dashboard

## UBERSUGGEST

Overview

Keyword Ideas

Content Ideas

## TRAFFIC ANALYZER

Overview

Top Pages

Keywords

## SEO ANALYZER

Site Audit

Backlinks

## KEYWORD IDEAS

SUGGESTIONS

CREATED

SUBSIDIERS

PROPOSITIONS

COMPARISONS

KEYWORD	TREND	VOLUME	CPC	PD	SD
vegan		568,000	\$2.42	3	61
vegan food near me		301,000	\$3.16	6	36
vegan restaurant		201,000	\$1.77	3	48
vegan restaurant near me		201,000	\$2.65	6	36
vegan recipes		110,000	\$1.42	22	54
vegan food		90,500	\$2.47	13	49
vegan cheese		60,500	\$0.65	100	67

VIEW ALL KEYWORD IDEAS

## CONTENT IDEAS

PAGE TITLE URL	EST. VISITS	BACKLINKS	f	p
Weight Loss Diet Plan <b>Vegan</b> - Web's Health Journal webhealthjournal.com	0	16	72	10m
The Best <b>Vegan</b> Cookie Dough Bites Recipe babble.com	0	3	307	829,332
<b>Vegan</b> Chickpea Curry - Ready in 25 mins and soooooo worthy! hurrythefoodup.com	2,491	69	9,026	771,685
<b>Vegan</b> Roasted Red Pepper Pasta   Minimalist Baker Recipes minimalistbaker.com	2,057	82	14,361	701,528

# USE OF VOICE SEARCH & VOICE COMMANDS

PERCENTAGE OF INTERNET USERS IN EACH AGE GROUP WHO REPORT USING VOICE SEARCH OR VOICE COMMANDS IN THE PAST 30 DAYS

USE OF VOICE SEARCH  
OR VOICE COMMANDS  
IN THE PAST 30 DAYS:  
16-24 YEAR OLDS



52%

USE OF VOICE SEARCH  
OR VOICE COMMANDS  
IN THE PAST 30 DAYS:  
25-34 YEAR OLDS



49%

USE OF VOICE SEARCH  
OR VOICE COMMANDS  
IN THE PAST 30 DAYS:  
35-44 YEAR OLDS



43%

USE OF VOICE SEARCH  
OR VOICE COMMANDS  
IN THE PAST 30 DAYS:  
45-54 YEAR OLDS



31%

USE OF VOICE SEARCH  
OR VOICE COMMANDS  
IN THE PAST 30 DAYS:  
55-64 YEAR OLDS



24%

# TOP SOURCES OF BRAND DISCOVERY

PERCENTAGE OF GLOBAL INTERNET USERS WHO DISCOVER NEW BRANDS VIA EACH ACTIVITY / CHANNEL [SURVEY BASED]





**SMO**

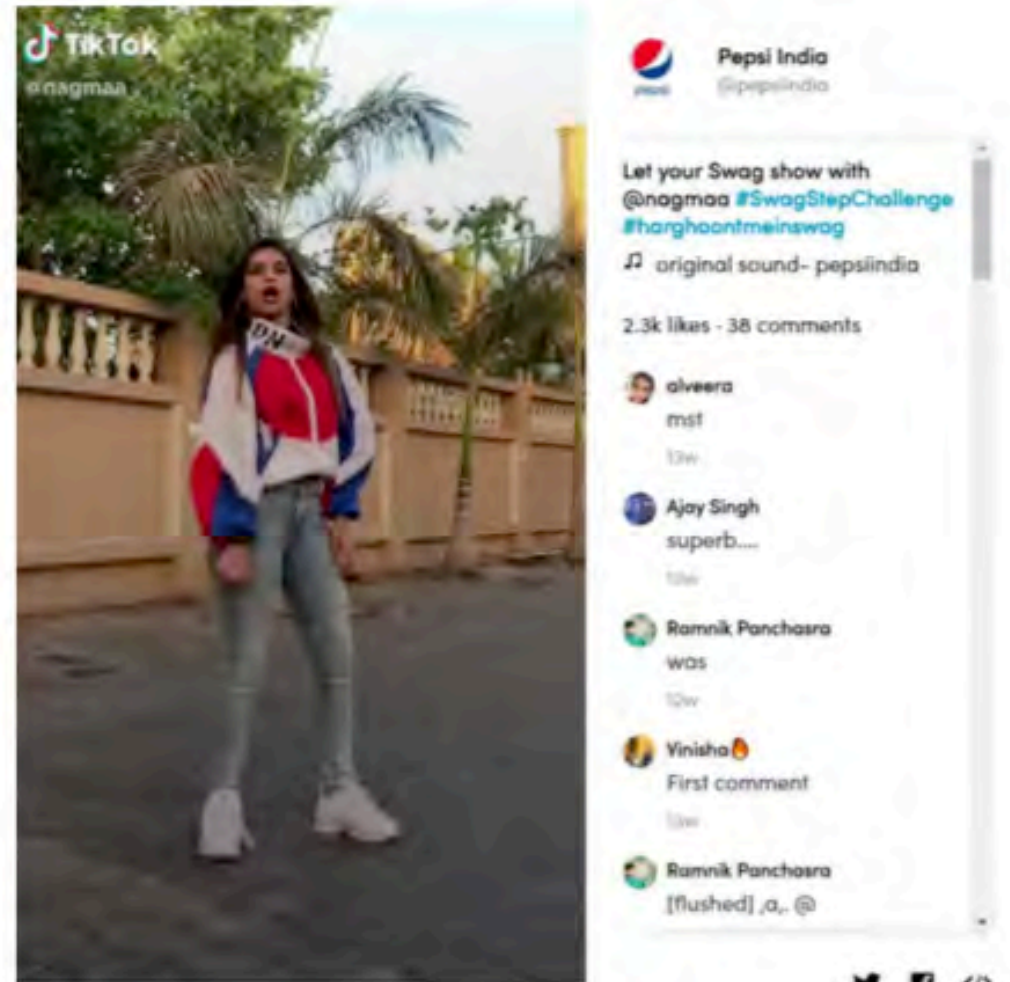
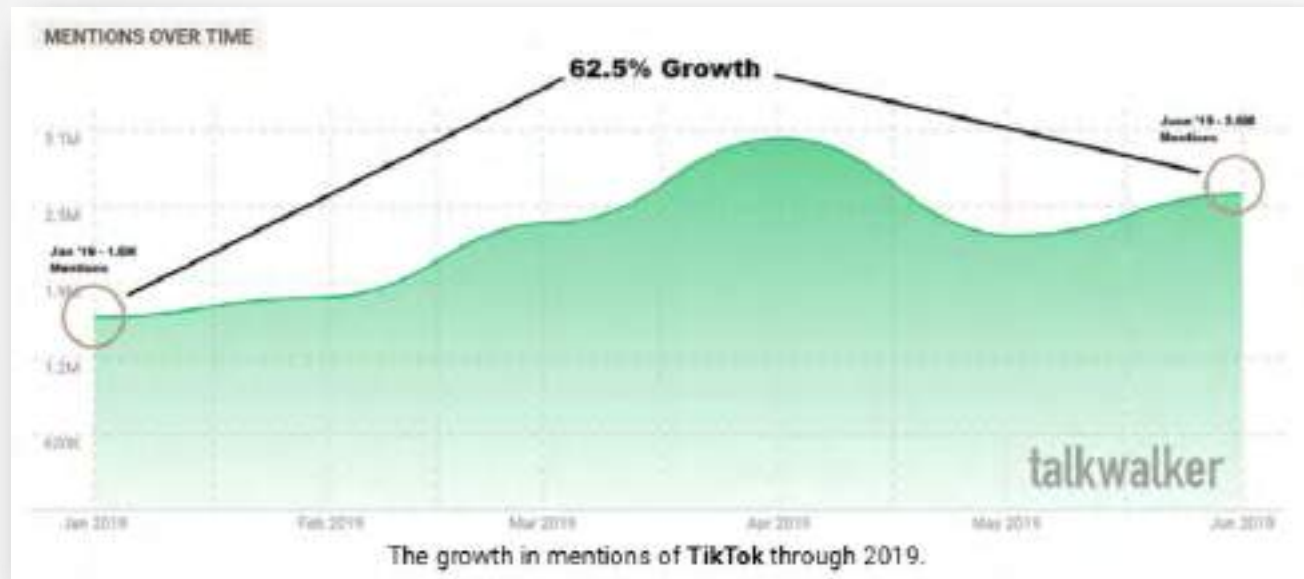
**Social Media Optimization**

# Social Media Landscape 2012



# Social Media Landscape 2019





Pepsi India is driving great user-generated content on TikTok.



*“In Europe, 31% of 15 to 24 year olds trust social media, compared to the average of 19% across all age brackets. Trust is growing from the generation that matters most - the next generation of buyers”* Hubspot, 2019.



**big baby kay**  
@kaylaisbliss

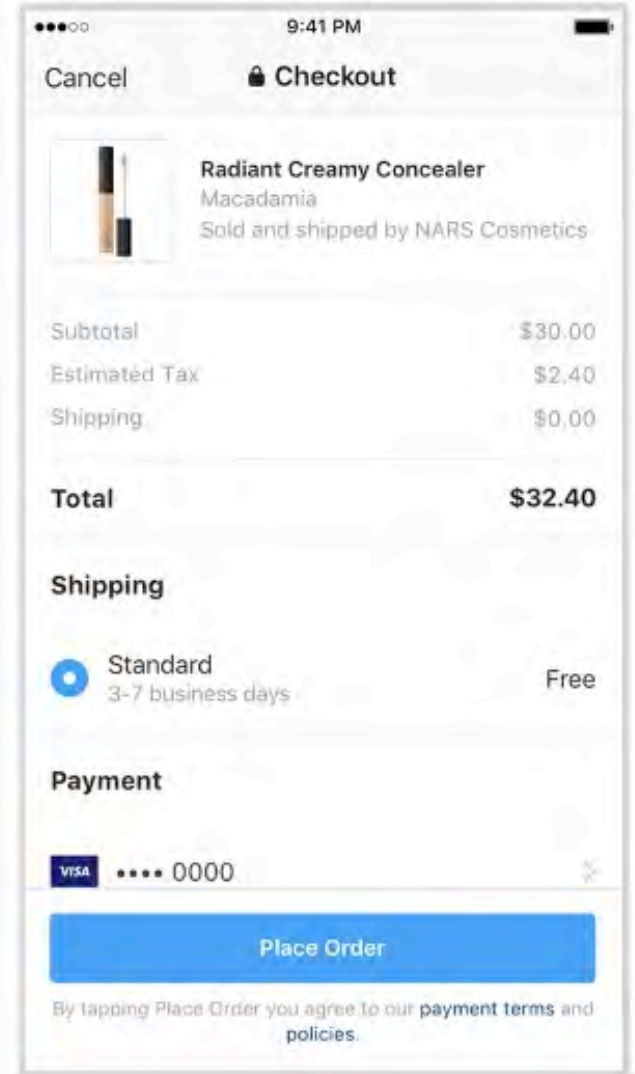
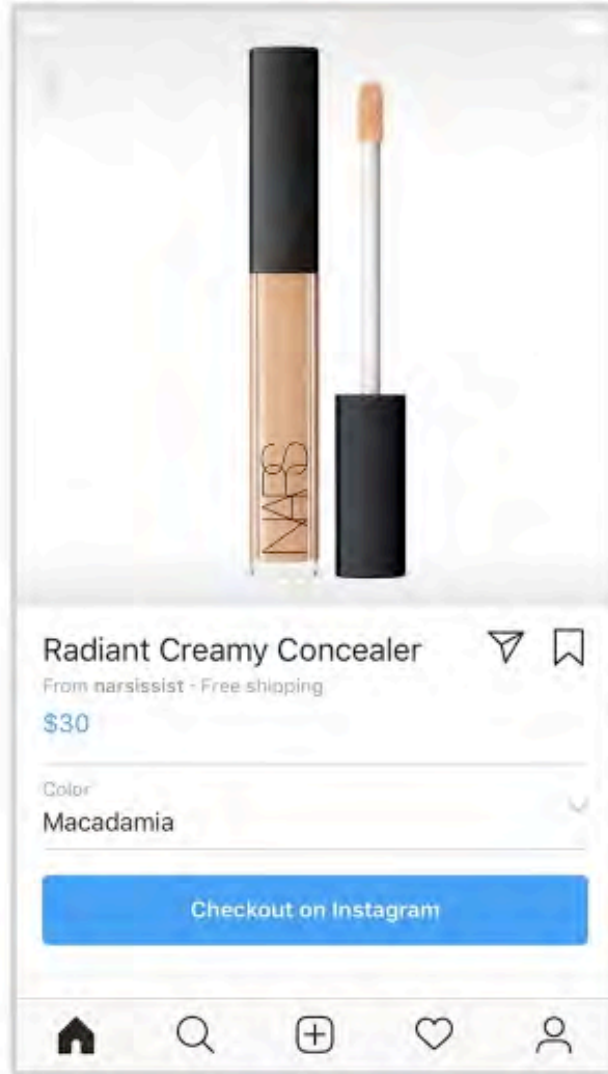
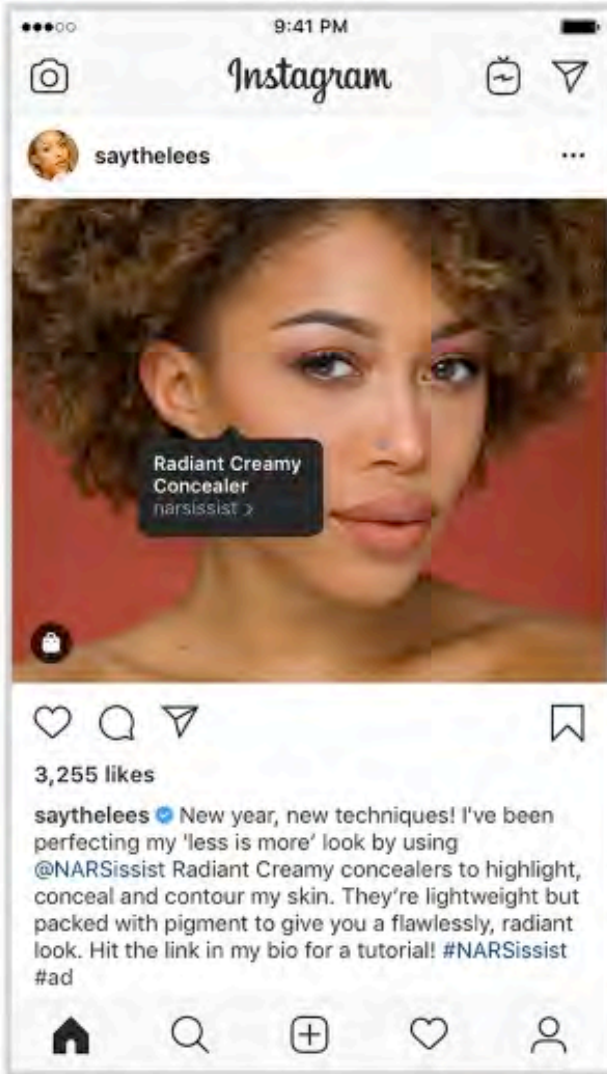
if you're a slut for iced coffee and saving the environment (like me), Starbucks is selling a reusable color changing cup set. 5 cups, lids, and straws and you save when you bring them in ❤️❤️



2:27 PM - Apr 30, 2019 · Twitter for iPhone

52K Retweets · 184K Likes

Starbucks are masters at making Instagrammable products. This tweet about their new reusable cups led to 240K engagements. From one piece of UGC.











DIGITAL  
DETOX



**SEA**

**Search Engine Advertising**

**PAY  
PER  
CLICK**







hotel in portugal 5990 0 searches / mo.

Dificuldade da palavra-chave: 41.21% (base: google.com (branco de estados) — Exibir relatório completo para esta palavra-chave)

Tudo Mapas Imagens Notícias Vídeos Mais Definições Ferramentas

Cerca de 1 240 000 000 resultados (0,88 segundos)

Anúncio - www.boutiquehotel.me/Portugal

### Cool Hotels Portugal | Boutique Hotels in Portugal

Domain estimated traffic: 0 / mo. 0 / mo. Domain quality backlinks: 6.0k

Top 10 best Cool Hotels Portugal. Romantic, cool and unique hotels. Superior Selection. No Booking Fees. Fast and Simple. No cancellation fees. Best Available Price. Styles: Romantic Hotels, Design Hotels, Cool Hotels, Unique Hotels, Small Luxury Hotels.

#### Romantic Hotels

Select room and get the most romantic Boutique Hotel stay

#### Cool Hotels Portugal

Best prices on cool Boutique Hotels in Portugal

Anúncio - www.trivago.pt/

### Hotéis em Portugal | Pesquise e compare ofertas fantásticas no...

Domain estimated traffic: 372.4k / mo. 330.2k / mo. Domain quality backlinks: 268

Seu hotel ideal com o trivago™! Compare ofertas e economize em sua reserva. Poupe na sua Próxima Estadia. Encontre Ofertas Baratas. Ofertas Alojamento. Compare Preços Grátis.

Último Minuto · Hotéis 3\* · Hotéis 4\* · Hotéis Baratos · Hotéis Centro

Anúncio - www.booking.com/Portugal/Hotéis

### Hotéis Portugal | Hotéis a metade do preço | booking.com

Domain estimated traffic: 71.9m / mo. 518.5k / mo. Domain quality backlinks: 159.0k

Reserve Hotéis em Portugal . Reserva sem custos. Ótimas tarifas. Confirmação imediata.

### Hotel | Portugal

Acerca destes resultados

segunda, 3/02

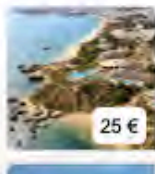
terça, 4/02

2

Favoritos dos hóspedes

Opções de orçamento

Estadias de lu



Auramar Beach Resort

3.8 ★★★★★ (€ 559)

Spa  
Piscina interior e exterior

25 €



## SURFER

Settings

### Similar keywords

Hide section

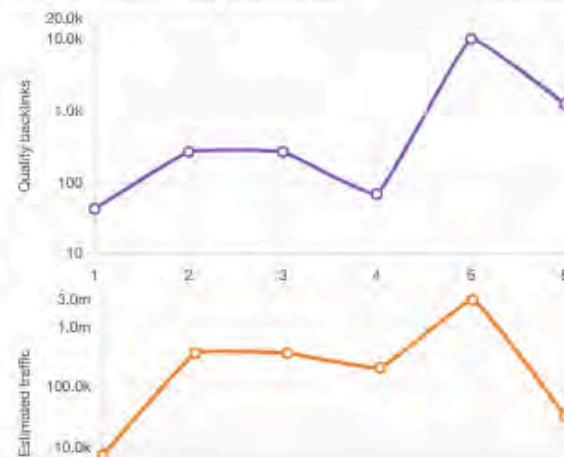
No similar keywords found for preferred location Portugal, showing data for United Kingdom.

keyword	search volume	similarity
book hotels trivago	1900	10%
book hotel trivago	1900	30%
5 star hotels portugal	880	10%
5 star hotels in portugal	880	10%
hotel mundial lisbon	720	30%
hotel mundial	480	20%
accommodation portugal	320	15%
accommodation in portugal	320	25%
gabrielle miller trivago	320	10%
gabrielle miller net worth	170	10%

Get more suggestions and data in Surfer. [Learn more](#) or [sign up for a \\$1 trial](#).

### Backlinks and visibility correlations

Hide section



**Poncho8**  
 OPEN IN SHELDON SQUARE,  
 PADDINGTON  
 FROM JANUARY 15TH 2014

BREAKFAST, BURRITOS AND SALADS DELIVERED TO ANYWHERE ON THIS MAP

"BEST BURRITOS IN LONDON" JUST £2.99

SIGN UP TO BE SENT ALL THESE PRESENTS  
[WWW.DITLY/PADDINGTONPRESENTS](http://WWW.DITLY/PADDINGTONPRESENTS)

BURRITOS 20% OFF | BREAKFASTS 10% OFF | SALADS & WRAPS 15% OFF | FREE COFFEES! 4

WE ARE GIVING PRESENTS TO A LIMITED NUMBER OF CUSTOMERS. SIGN UP TO MAKE SURE YOU ARE ONE OF THEM!

**Poncho8**  
 @Poncho8

#BurritoLovers rejoice! Poncho 8 is taking over London. Join us Jan 15 for some fiesta, freebies and amazing food. x

View on Twitter



**Super Bock**

Patrocinado · ✨

Todos têm aquele amigo que se recusa a declarar independência. Hoje, conquista a esplanada com os cravas da trupe.

**Traz uma para mim também!**



Seja responsável. Beba com moderação.

53



vodafone P 13:24 59%

Início

GoToSouthAfrica @GoToSouth...  
One tweet can't show you South Africa. So we made a film. #MeetSouthAfrica. A Story at Every Turn. [southafrica.net](http://southafrica.net)

297 830 2 719

Promovido

vodafone P 13:24 59%

Instagram

Ver todos os 3 comentários

vaniaramalho7 @ponto.de.cor não... Mt melhores estes 🤔

HÁ 5 DIAS

licor\_beirao Patrocinada

Rui.

Visitar Perfil do Instagram

139 768 visualizações

licor\_beirao Abre.

Ver todos os 76 comentários

Instagram

Empresas

Começar

Publicidade

Histórias de sucesso

Inspiração

Blogue

Parceiros

# CRIA O TEU NEGÓCIO NO INSTAGRAM.

Aumenta a divulgação e o número de clientes e partilha a tua história com um público altamente cativado.

## Uma experiência simples.

Os anúncios do Instagram são apresentados num formato arrojado e linear no centro da inspiração visual.



# Twitter para Empresas

Entenda e aproveite o poder do  
Twitter para sua empresa



# Crie e gerencie anúncios no LinkedIn

Alcance seu público-alvo na maior rede profissional do mundo

Criar anúncio

Anunciar no LinkedIn faz com que o seu negócio atinja os objetivos de marketing.



Alcance uma audiência



Segmente as pessoas



Crie anúncios de maneira



Obtenha resultados de



# Snapchat. It's your business – on mobile.

GET STARTED

Reach a unique audience

Grow your business



Liga-te a pessoas e expande o teu  
negócio

By tapping the above button you  
Advertising

Saber mais sobre Anúncios

Criar um Anúncio





# GOAL ACHIEVED



**AWARENESS**

Create awareness through events, blogs and other content

**INTEREST**

Nurture leads with targeted content such as email marketing and newsletters

**CONSIDERATION**

Provide product information to prospects: case studies, free trials, and email campaigns

**INTENT**

Focus on unique value proposition: demos and walkthroughs

**BUY**

Prospects become clients after a sales transaction. The process of retention starts.

# Digital Marketing Sales Funnel

## Awareness

**Primary Tools:** Content marketing, Social Media, Paid Advertisements, SEO/SEM, Public Relations

## Interest

**Primary Tools:** Landing Pages, E-books, Newsletter, Free Tools, Case Studies, Retargeting

## Decision

**Primary Tools:** Sales Pages, Free Consultation, Trust Signs, Promotions, Free Trials, Demos, Email Marketing

## Action

**Primary Tools:** Payment System, Shopping Cart, Reviews and Referrals





**A**

*AWARENESS*

**I**

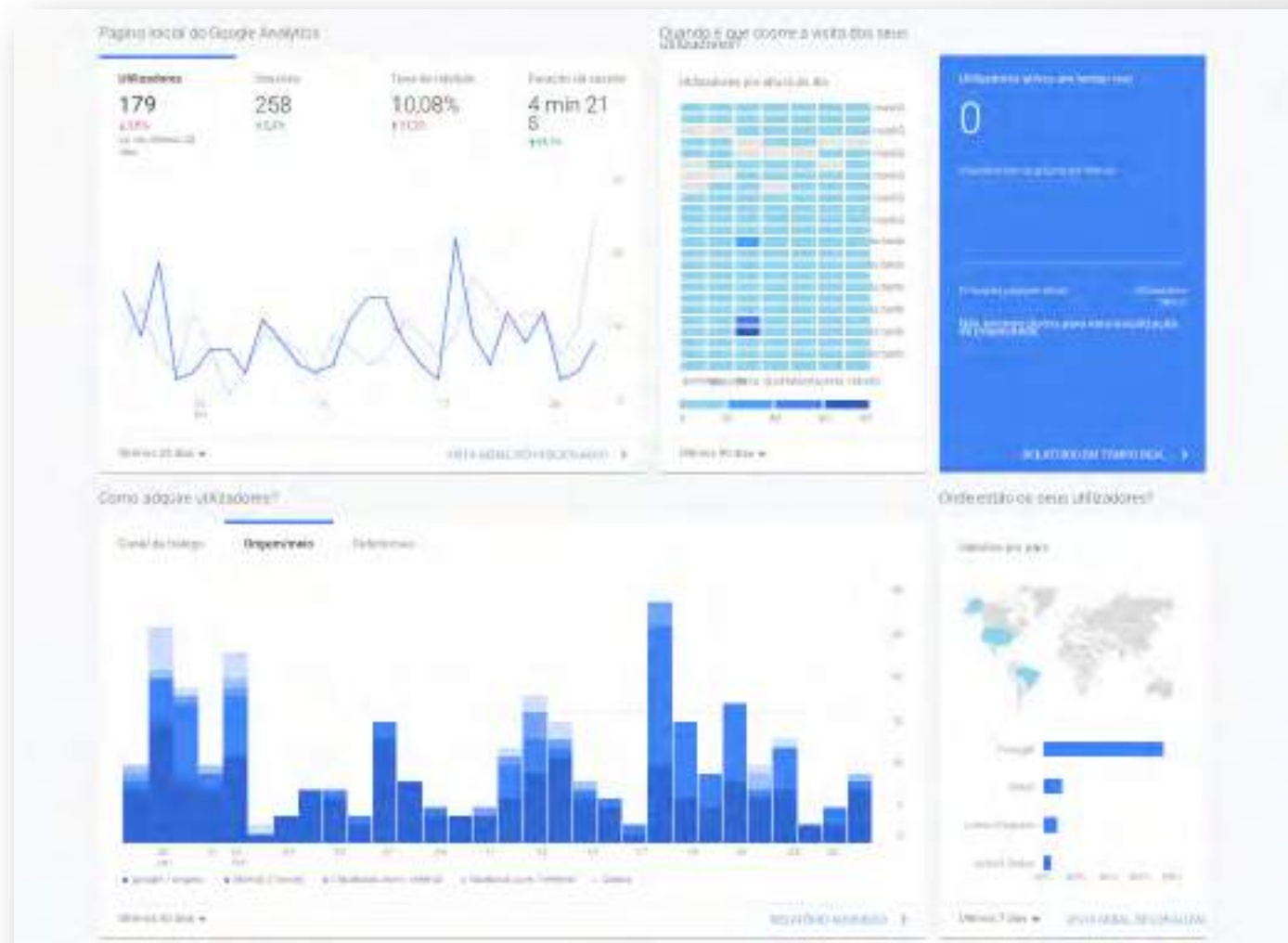
*INTEREST*

**D**

*DESIRE*

**A**

*ACTION*



2011

Marketing Technology Landscape



2012

Marketing Technology Landscape



2014

chiefmartec.com Marketing Technology Landscape



2015

chiefmartec.com Marketing Technology Landscape



2016

chiefmartec.com Marketing Technology Landscape



2017

chiefmartec.com Marketing Technology Landscape ("Martech 5000")



2018

chiefmartec.com Marketing Technology Landscape ("Martech 5000")



2019

chiefmartec.com Marketing Technology Landscape ("Martech 5000")



7,040

~150

~350

~1,000

~2,000

~3,500

~5,000

~6,800

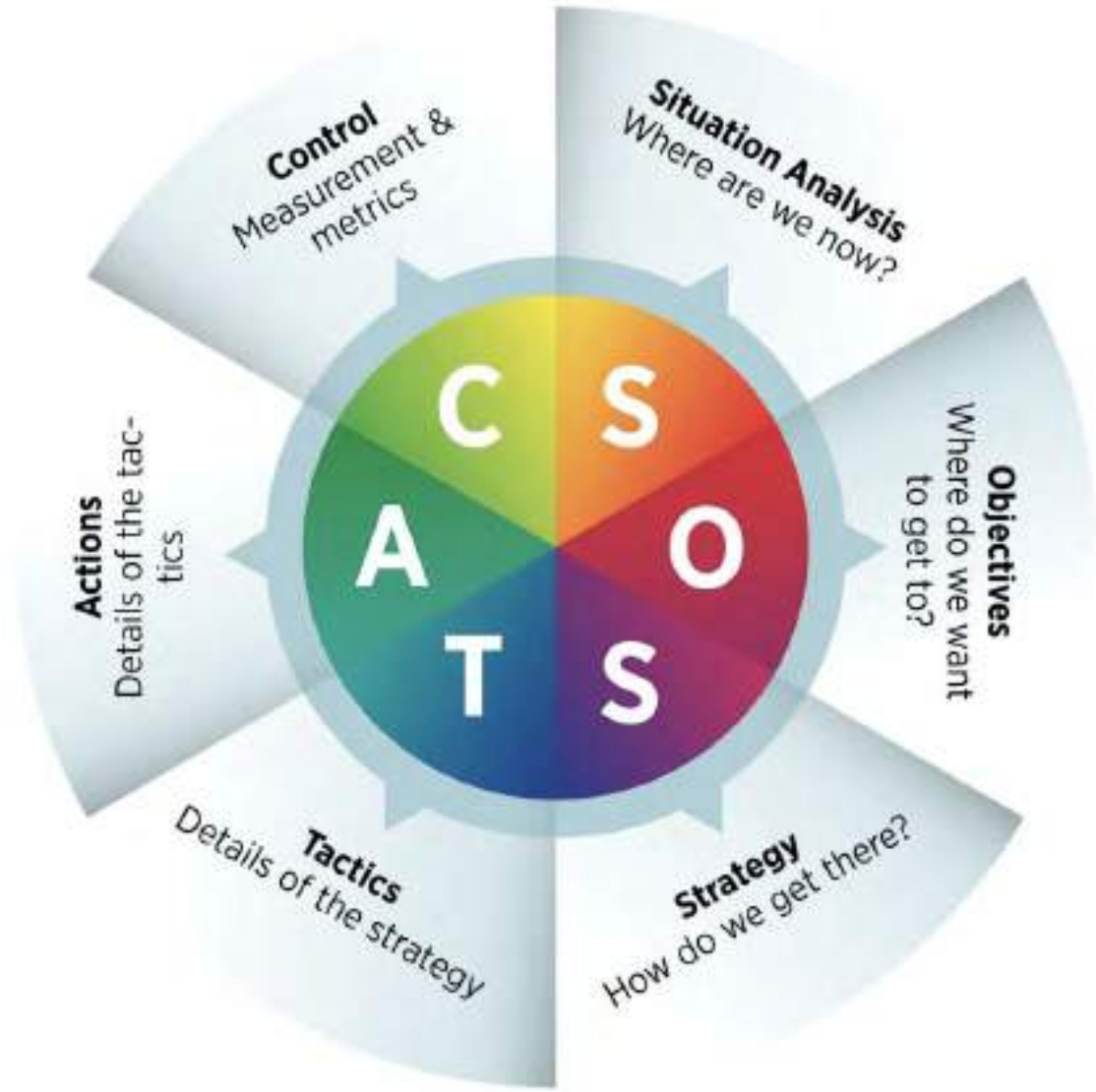
*"Strategy without tactics is  
the slowest route to victory.*

*Tactics without Strategy is  
the noise before defeat."*

*Sun Tzu*









CREATE

VALUE

# The first supermarket from producer to consumer


Preorder Membership

MOVE

## A Brand New Supermarket

Award-winning staples— shipped straight from the source.  
No middlemen or markups.

[Preorder a Membership](#)



## About Move

Two years ago, we set out to build the supermarket of the future. Since then, we've partnered with the greatest artisans in America, built a community of 100,000 people and designed a revolutionary online experience. But we're just getting started. In 2019, we're going to bring Move to the World. This year, we're going to change how you buy household products forever.

© Move

Designed in San Francisco and New York. 2019.

<https://shopmove.co/>

*Lego wants to rent bricks*



# KitKat & Origami



The image shows a KitKat package designed to look like a piece of origami paper. The top left features the Nestlé KitKat logo in a red oval. Below it, the Japanese text 'オトナの甘さ' (Adult's sweetness) is written in gold. A red box contains '宇治抹茶' (Uji Matcha) and a yellow box contains '濃い抹茶' (Rich Matcha) with 'ビスケット練り込み' (Biscuits mixed in) below it. A large gold character '濃' (Rich) is at the bottom left. Two KitKat bars are shown on a green matcha background. The right side of the package is a brown paper flap with Japanese text: '「キットカット」が紙パッケージに変わりました' (KitKat has changed to a paper package), a green origami bird with 'いつもありがとう' (Thank you always) and a star, and 'パッケージをつかってメッセージを届けよう' (Use the package to deliver a message). At the bottom right, a table lists prices for different quantities.

「キットカット」が紙パッケージに変わりました

オトナの甘さ

宇治抹茶 濃い抹茶  
ビスケット練り込み

濃

いつもありがとう  
ありがとう

パッケージをつかって  
メッセージを届けよう

1枚当たり				
個装 65枚入り	個装 4.2g	個装 2.5g	個装 4.3g	個装 0.61g
100円	100円	100円	100円	100円

The World Wastes Tons of Food.  
A Grocery ‘Happy Hour’ Is One Answer.





Selina is made up of places to stay, bars and restaurants, tours, wellness and education offerings, co-working and community

Online concierge offers travel planning at an affordable price

The screenshot shows the Journey website homepage. At the top left is the 'journy' logo. The navigation menu includes 'How It Works', 'Pricing', 'Travel Inspiration', and 'Sign In'. On the top right, there is a link to 'Schedule a free trip consultation' and a red 'Get Started' button. The main headline reads 'We plan your dream trip, exactly how *you* want it.' Below this is a sub-headline: 'Get a personal travel designer to custom-build your dream trip — everything you need to take off worry free'. A large red 'GET STARTED' button is centered below the sub-headline. At the bottom, it says 'AS SEEN IN' followed by logos for TRAVEL+LEISURE, Mashable, TIME, weddings, WSJ, TechCrunch, and COOL HUNTING. A red arrow icon points down from the 'AS SEEN IN' text, and a dark circular icon with a white envelope symbol is in the bottom right corner.

<https://www.gojourny.com/#>



# First Store in a Game + snapchat



startup  
hub

[ecosystem map](#)

[resources](#)

[about](#)

[login/register](#)

[PT](#) | [EN](#)



# Tools for entrepreneurs





Women Men Kids

# FARFETCH



Please select a gender to shop

Search



SHOP THE BIGGEST EDIT OF NEW SEASON



Free returns with pick-up service



Fast Shipping



Duties included in final price



SHOP WOMEN



SHOP MEN

A low-angle, dark street view of a city. The sky is a pale, hazy grey. The buildings are dark, with some windows reflecting light. The word 'FARFETCH' is overlaid in the center in a white, pixelated font.

FARFETCH



talkdesk

talkdēsk



# A nova felicidade do seu cão

Alimentação, muitos mimos e uma veterinária dedicada,  
num único pack, poupando todos os meses.

[COMEÇAR AGORA](#)





The kittY  
Cat  
BOX

INICIO | MANIFESTO | LOJA | SUBSCRIÇÃO | BLOG | FAQ | CONTACTO

Q  0,00€

PARA TODOS OS GATOS

E PARA QUEM OS AMA ♡

COMPRA JÁ

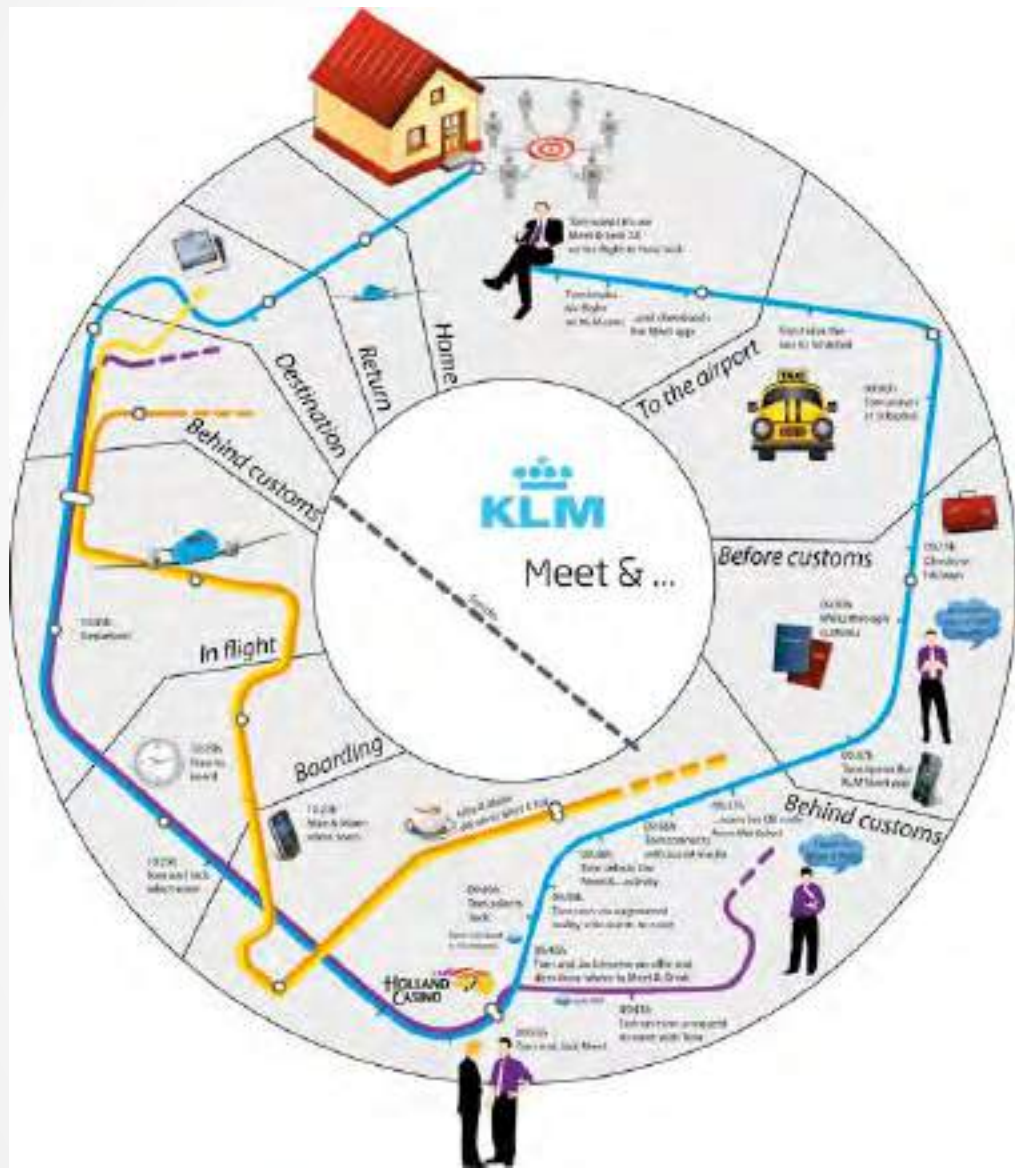
OFERECE





# RUNNING ON EXPERIENCE

THE EXHIBITION OF



[FEATURES](#)[PRICING](#)[FAQ](#)[LEARN](#)[ABOUT](#)[BLOG](#)[LOG IN](#)[SIGN UP](#)

USE A WEB-BASED SOFTWARE TO

# VISUALIZE CUSTOMER EXPERIENCE

Create professional personas, journey maps,  
stakeholder maps in minutes!

**SIGN UP, 14 DAYS FREE**

No credit card required, completely free for 14 days. Still insecure? Just  
schedule a free demo.

**SCHEDULE A PERSONAL DEMO**





“ THE BEST WAY TO  
PREDICT THE FUTURE  
IS TO CREATE IT. ”

— PETER DRUCKER



& Q  
A



jpacheco@iscap.ipp.pt



jorgedanielpacheco